



Toowoomba's Premier Swim School

## **DLSA Direct Debit Important Points D5** -- DLSA Copy

*Quick, convenient & great value for money!*

Dear DLSA Direct Debit customer,

Below are a number of **important points** you need to be aware of when joining Direct Debit with DLSA:

**\*\*\*PLEASE INITIAL\*\* EACH ITEM AS ACCEPTANCE OF CONDITION**

- ◇ **Pro Rata, what is this?** Pro Rata is a once off payment payable by you over the counter. This is for lessons that will be swum in the month prior to your first debit coming out of your account. - **Please check with Admin to find out your Pro Rata fee once your booking is made**
- ◇ **Minimum Monthly Commitment** – Direct debit is designed for year round swimming and ease of payment which is why a minimum **6 month** commitment is required.
- ◇ **Date of Debit** – Debits will come out of your account between the **1<sup>st</sup> and 7<sup>th</sup> of each month**, please ensure there are sufficient funds to cover your debit to avoid bank charges.
- ◇ **Change of details** – Please advise us of any changes to your bank details including credit card expiry dates.
- ◇ **Direct Debit Rejection** – There will be a \$4.00 administration fee charged to your account should we receive a rejection when performing a direct debit from your nominated account.
- ◇ **Continual Rejection** – Should we receive three (3) direct debit rejections in a row we reserve our right to can cancel the direct debit agreement and all outstanding fees will be charged at full lesson rate.

**These points are all included in and explained in more detail on the service agreement that you must read and sign.** All relevant direct debit forms (D1, D2 & D5) must be completed before your direct debit can be processed.

Please do not hesitate to either give me a call or email on/at 4633 0444 or [admin@dlsa.com.au](mailto:admin@dlsa.com.au) at any time to discuss any questions you may have prior to commencing Direct Debit.

Lisa Cooper - Direct Debit Administrator